MANAGEMENT SYSTEM CERTIFICATE

Certificate No: 284777-2019-AQ-NLD-UKAS Initial certification date: 18 February 2016

Valid: 18 February 2019 - 29 September 2021

This is to certify that the management system of

Cyso Group B.V.

Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard: **ISO/IEC 20000-1:2011**

This certificate is valid for the following scope:

The IT Service Management system supporting the provision of managed hosting services to external clients.

Place and date: London, 13 March 2019



For the issuing office: DNV GL – Business Assurance 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom

had

Erie Koek Management Representative



Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid. ACCREDITED UNIT: DNV GL Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom. TEL:+44(0) 203 816 4000. www.dnvgl.co.uk Certificate No: 284777-2019-AQ-NLD-UKAS Place and date: London, 13 March 2019

Appendix to Certificate

Cyso Group B.V.

Appendix to Certificate Cyso Group B.V. Locations included in the certification are as follows:		
Site Name	Site Address	Site Scope
Cyso B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
Cyso Group B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
FUGA B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
SQR B.V.	Luttik Oudorp 11 - 13, 1811 MT, Alkmaar, The Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.

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