DNV

MANAGEMENT SYSTEM CERTIFICATE

Certificate no.:
284777-2019-AQ-NLD-UKAS

Initial certification date:
18 February 2016

Valid:
22 February 2022 – 18 February 2025

Expiry date of last certification cycle:
18 February 2022
Date of last re-certification:
11 February 2022

This is to certify that the management system of

Cyso Group B.V.

Wognumsebuurt 3, 1817 BH Alkmaar, Netherlands

and the sites as mentioned in the appendix accompanying this certificate

has been found to conform to the IT Service Management System Standard:
ISO/IEC 20000-1:2018

This certificate is valid for the following scope:
The IT Service Management system supporting the provision of managed hosting services,public cloud services and shared hosting services to external clients.

Place and date:
London, 22 February 2022

For the issuing office:
DNV - Business Assurance
4th Floor, Vivo Building, 30 Stamford Street,
London, SE1 9LQ, United Kingdom

APMG International™
ISO/IEC 20000
CERTIFIED ORGANIZATION

UKAS
MANAGEMENT
SYSTEMS
0013

Erie Koek
Management Representative

Appendix to Certificate

Cyso Group B.V.

Locations included in the certification are as follows:

Site Name	Site Address	Site Scope
Cyso Group B.V.	Wognumsebuurt 3, 1817 BH Alkmaar, Netherlands	The IT Service Management system supporting the provision of managed hosting services,public cloud services and shared hosting services to external clients.
SQR B.V.	Wognumsebuurt 3, 1817 BH Alkmaar, Netherlands	The IT Service Management system supporting the provision of shared hosting services to external clients.
Cyso B.V.	Wognumsebuurt 3, 1817 BH Alkmaar, Netherlands	The IT Service Management system supporting the provision of managed hosting services to external clients.
FUGA B.V.	Wognumsebuurt 3, 1817 BH Alkmaar, Netherlands	The IT Service Management system supporting the provision of public cloud (openstack) services to external clients.

Lack of fulfilment of conditions as set out in the Certification Agreement may render this Certificate invalid.

ACCREDITED UNIT: DNV Business Assurance UK Limited, 4th Floor, Vivo Building, 30 Stamford Street, London, SE1 9LQ, United Kingdom - TEL: +44(0) 203 816 4000.
www.dnv.co.uk

Page   2 of 2